



What if I have questions?

We're here to help you.

You can call our office at 519-883-2200 if you would like more information. You can also visit our website for more information about Child Care Subsidy or Early Learning and Childcare.

All information for your Child Care Subsidy application is gathered under the authority of the *Day Nurseries Act* and is kept private and confidential.



Child Care Subsidy

Region of Waterloo
Children's Services

The Child Care Subsidy office is open Monday to Friday, 8:30 a.m. to 4:30 p.m. and there are two locations:

99 Regina Street South, 5th Floor
Waterloo, Ontario

or

150 Main Street
Cambridge, Ontario

**Please call 519-883-2200
if you would like more information
or if you would like to apply for
Child Care Subsidy.**

Our mailing address is:

99 Regina Street South, 5th Floor
Waterloo, ON
N2J 4G6

Fax: 519-746-7382 (Waterloo) or
519-740-5957 (Cambridge)

TTY: 519-883-2426



www.regionofwaterloo.ca/socialservices

Children first for Waterloo Region



Child Care Subsidy

Region of Waterloo
Children's Services



Financial (\$) Help With Your Child Care Costs



What is Child Care Subsidy?

The Child Care Subsidy program can help you to pay for child care for children up to age 12 at licensed programs in the community. “Licensed child care” is child care that meets the requirements of the *Day Nurseries Act*. Child Care is available for children to attend:

- Licensed child care centres
- Licensed home child care programs
- Extended Day Kindergarten programs
- Summer camp programs for school-age children.

How do I get Child Care Subsidy?

You can apply for Child Care Subsidy if you are the parent or legal guardian of the child and:

- You are working, in school or in a training program
- You are parenting a child with special or social needs
- You need child care because of your own medical needs.

You must also be financially (\$) eligible. We will complete an Income Test to find out if you qualify. The Income Test checks your income and your spouse’s income (if applicable). This means that you must file your income tax every year and on time. You will be asked to bring a copy of your most recent:

- Federal Notice of Assessment (NOA) or
- Canada Child Tax Benefit Notice (CCTB)

To see if you are eligible to apply, use the Child Care Subsidy Calculator at www.regionofwaterloo.ca/socialservices



Do I have to pay for any of the cost of child care?

The Income Test will decide if you pay for:

- Some of the cost of child care (called a “parent contribution”) or
- None of the cost of child care (full subsidy).

When you are approved, your Child Care Subsidy Caseworker will give you information about child care. The information will help you choose the child care program that best suits your needs and the needs of your child.

What if I don’t speak English or I have accessibility needs?

The Child Care Subsidy office will pay for an interpreter. Information is also available in alternate formats. It is important that you understand your rights and responsibilities. Let the office know what you need.

